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This is a guide regarding the Service Coordination Department. Please go through your service coordinator and their supervisors for customer specific questions. If you have general questions or questions regarding the following programs or processes; feel free to contact the program manager listed below.

**Travis Wilson | Program Manager**

[twilson@rmhumanservices.org](mailto:twilson@rmhumanservices.org) | 303.636.5877

- HRC
- Staff Training
- Support Staff questions and concerns
- Records and documents
- Transportation
- CCB Transfers
- Referrals

**Melissa Emery | Program Manager**

[memery@rmhumanservices.org](mailto:memery@rmhumanservices.org) | 303.636.3814

- Appeals
- CES/CWA/SLS/COMP
- SIS redo/disputes
- CDASS
- Investigations
- Incident Reports
- Foster Care
- Regional Center
- State SLS