



2017 Annual Report  
Intellectual and Developmental Disability Services  
supported by  
Denver Mill Levy Funding

*January 1, 2017 – December 31, 2017*

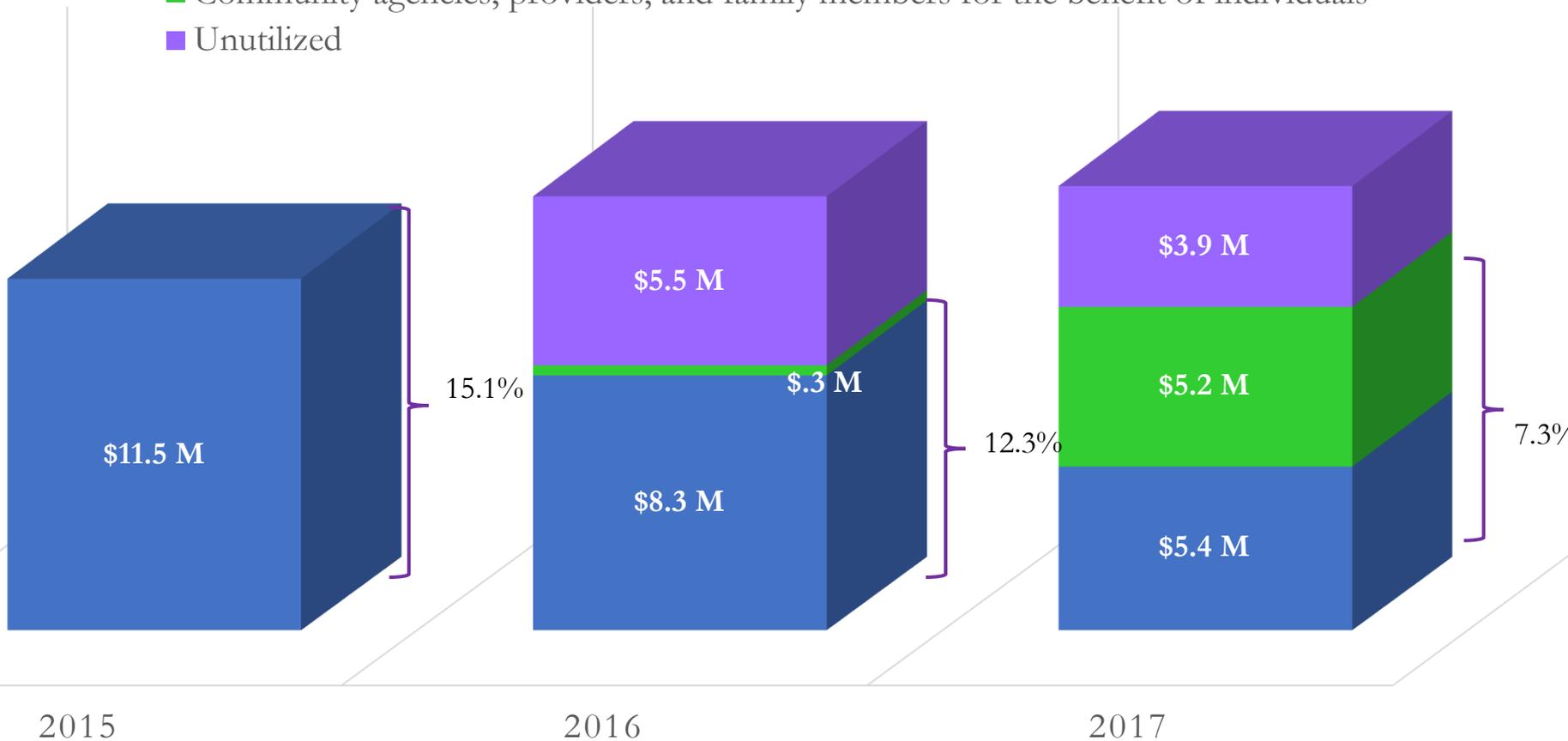
# Mill Levy Dollars Enhance Services

- In 2003, voters approved a portion of Denver property taxes would be used to benefit individuals with intellectual and developmental disabilities in Denver
- RMHS manages those funds with oversight from Denver Human Services
- Funds are available for services and supports when other resources are inadequate or not available
- Mill levy funded services and supports are accessible to all individuals with I/DD in Denver whether in services through RMHS or not



# Mill Levy History 2015 - Present

- Services delivered by RMHS
- Community agencies, providers, and family members for the benefit of individuals
- Unutilized



# Two Primary Goals

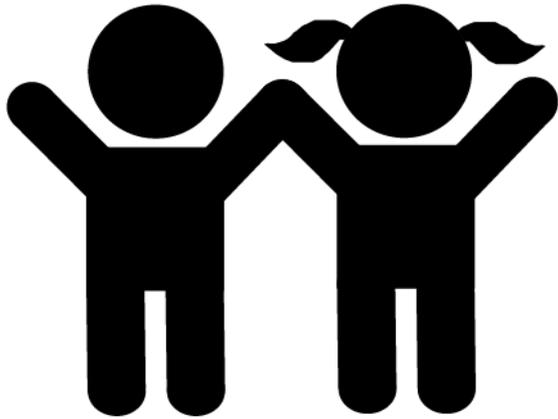


**Increase access to services**



**Increase flexible options to  
meet individualized needs**

# Who Receives Services



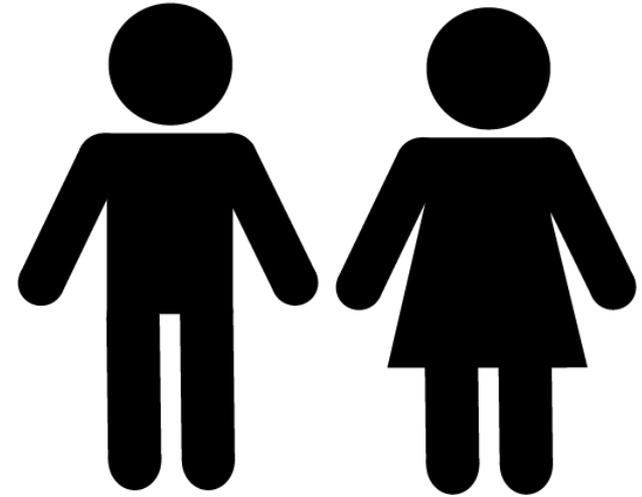
**3,414**  
Children/Youth  
in Denver

## Age

46% Birth to Age 3  
28% Age 3 to 17  
26% Age 18 and up

## Ethnicity

31% Hispanic/Latino  
42% White  
13% African American/Black  
14% Other



**1,170**  
Adults  
in Denver

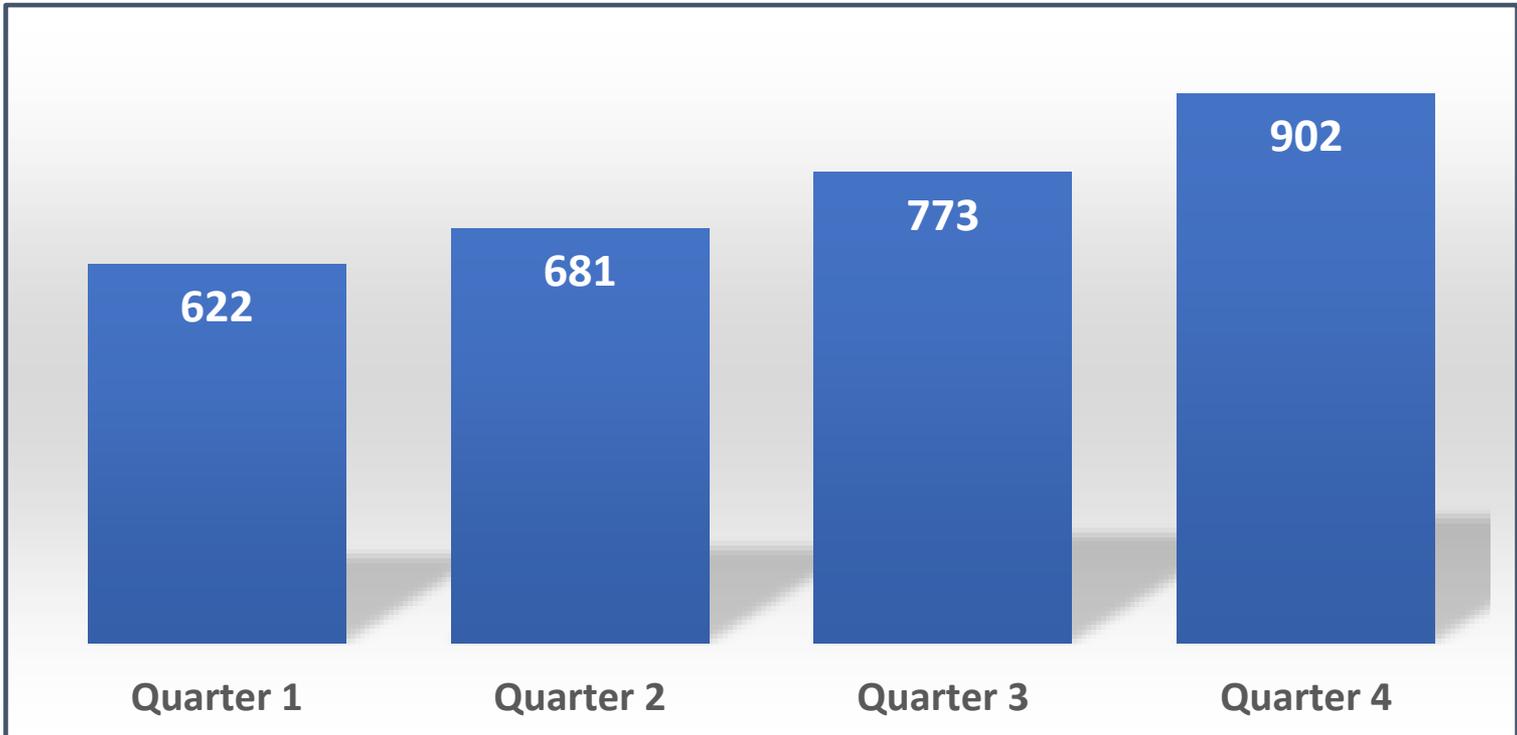
# How Services Are Delivered





# Goal 1: Increase access to services

*More than \$1.8 M was distributed in 2017 to meet individual requests*





## Goal 1: Increase access to services

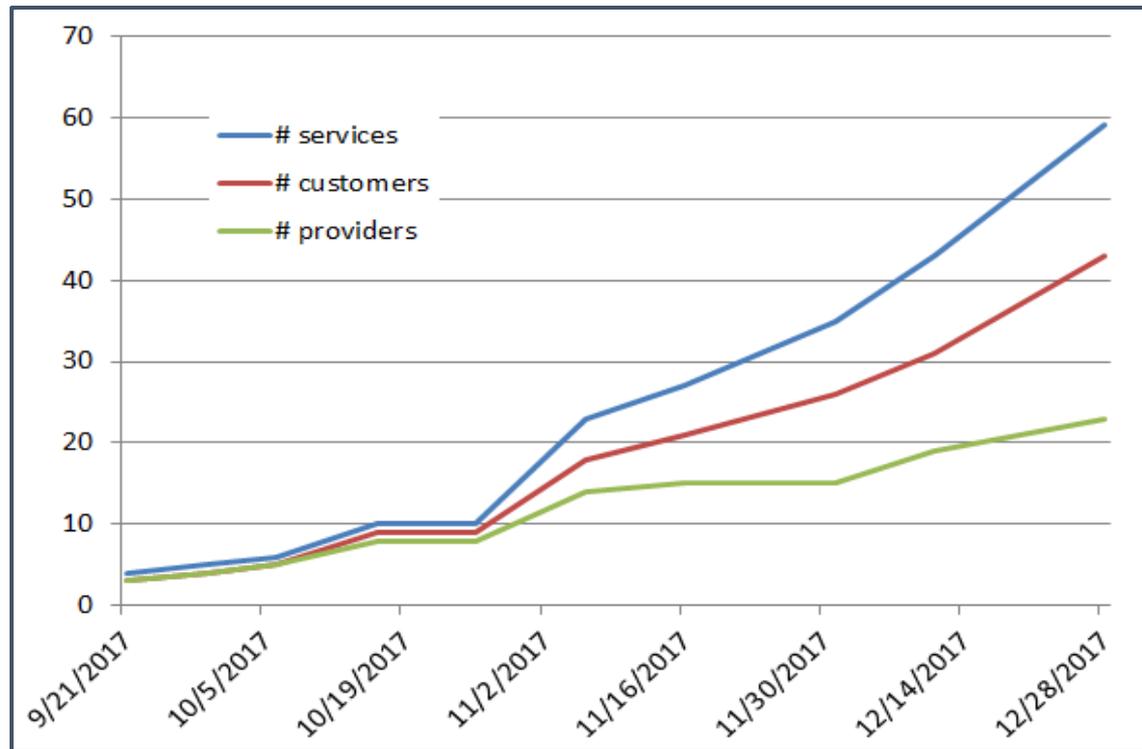
# Individualized mill levy service plan

- Began for individuals in waiver programs in August 2017
- State SLS customers were added when the State funds were fully utilized late in 2017
- Allows for additional amounts of the following services to be provided through mill levy funds:
  - Day hab/Supported Community Connections
  - Behavioral Services
  - Mentorship
  - Respite
  - Supported Employment



# Goal 1: Increase access to services

Mill levy-funded services identified in individualized service plans  
(Sept – Dec 2017)





## Goal 1: Increase access to services

To summarize, there are two ways individuals who live in Denver, regardless of whether they are served by RMHS, can access mill levy funded services & supports:

- Requests can be made by or on behalf of the individual
  - In 2017 \$1.8 M in mill levy funds were used to support those individual customer requests
- Individualized mill levy service plans
  - In 2017 over \$223,000 in services were authorized for individuals whose service plans were held Aug – Dec
  - Many more individuals will have mill levy service plans completed in 2018

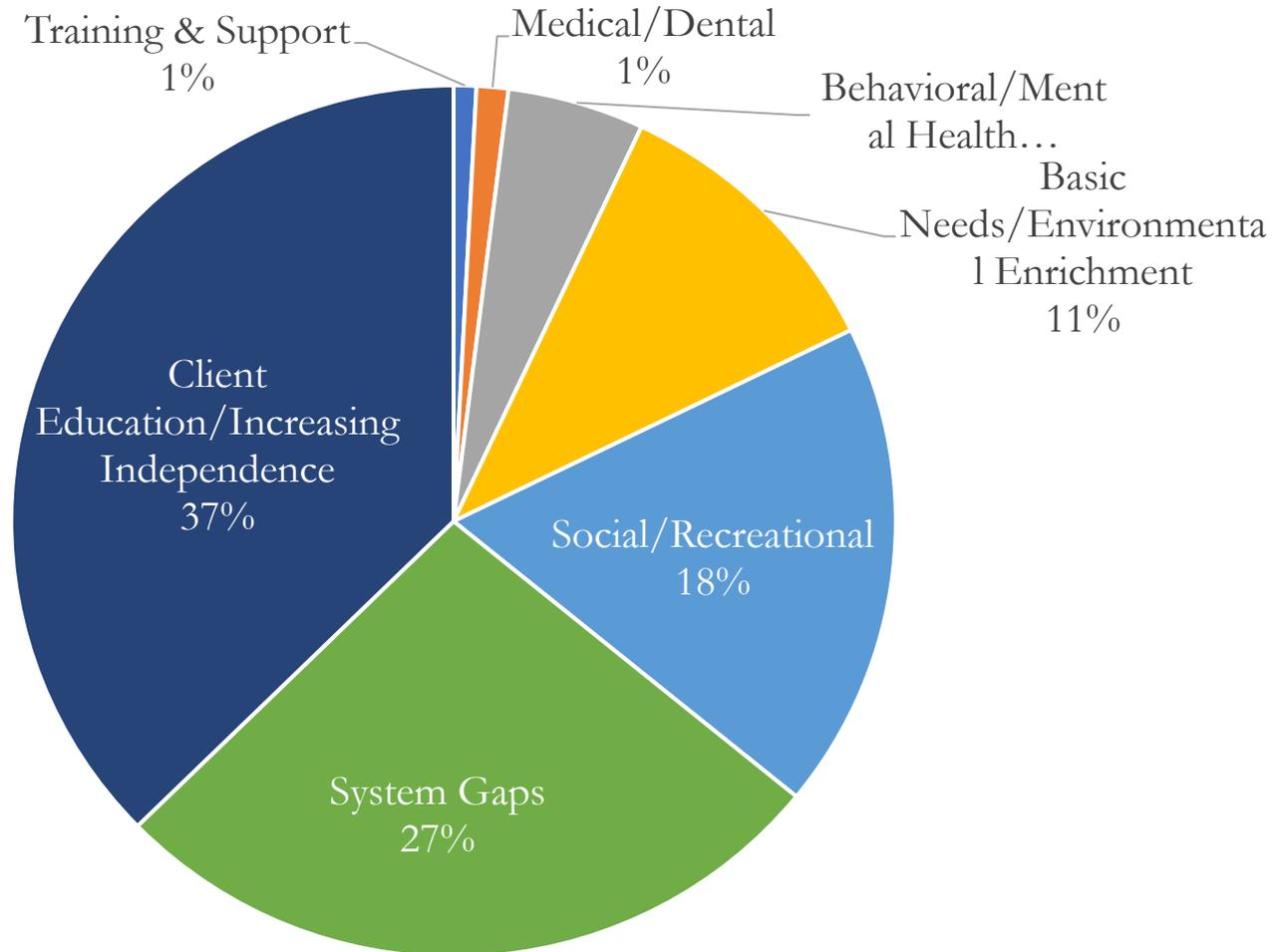


## Community Partners

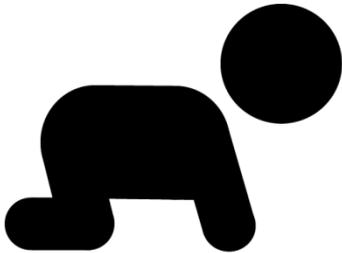
**Goal 2: Increase flexible service options to address individualized needs through a variety of providers**

- Community partners intending to provide mill levy funded services to individuals can access the funds in two ways:
  - Submission of a proposal for a special project, a unique service that addresses an identified need but is not otherwise funded (or is underfunded)
  - Provision of a service identified in an individual's mill levy service plan
- In 2017, RMHS established contracts with 63 community partners to provide services in one or both of these ways
- In addition, hundreds of vendors provided one-time services and supports as a result of individualized requests

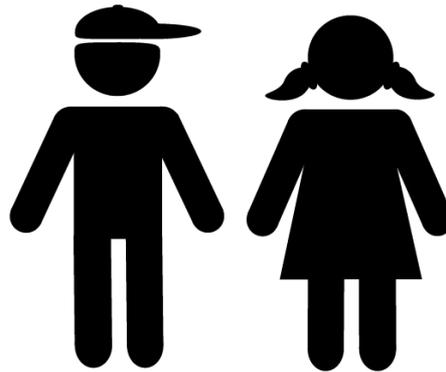
# Community Agency, Individualized Requests, & Annual Plans



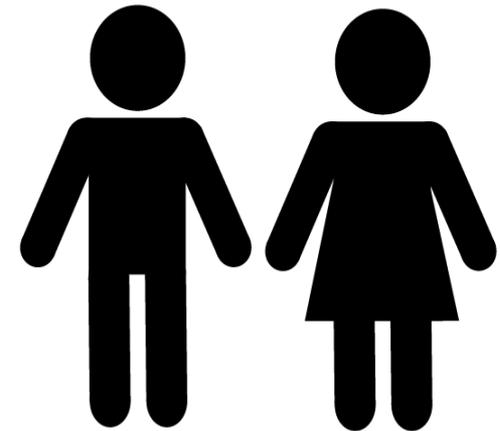
# Services Delivered by RMHS



Services to Babies  
Ages Birth to 3  
\$1.8 M

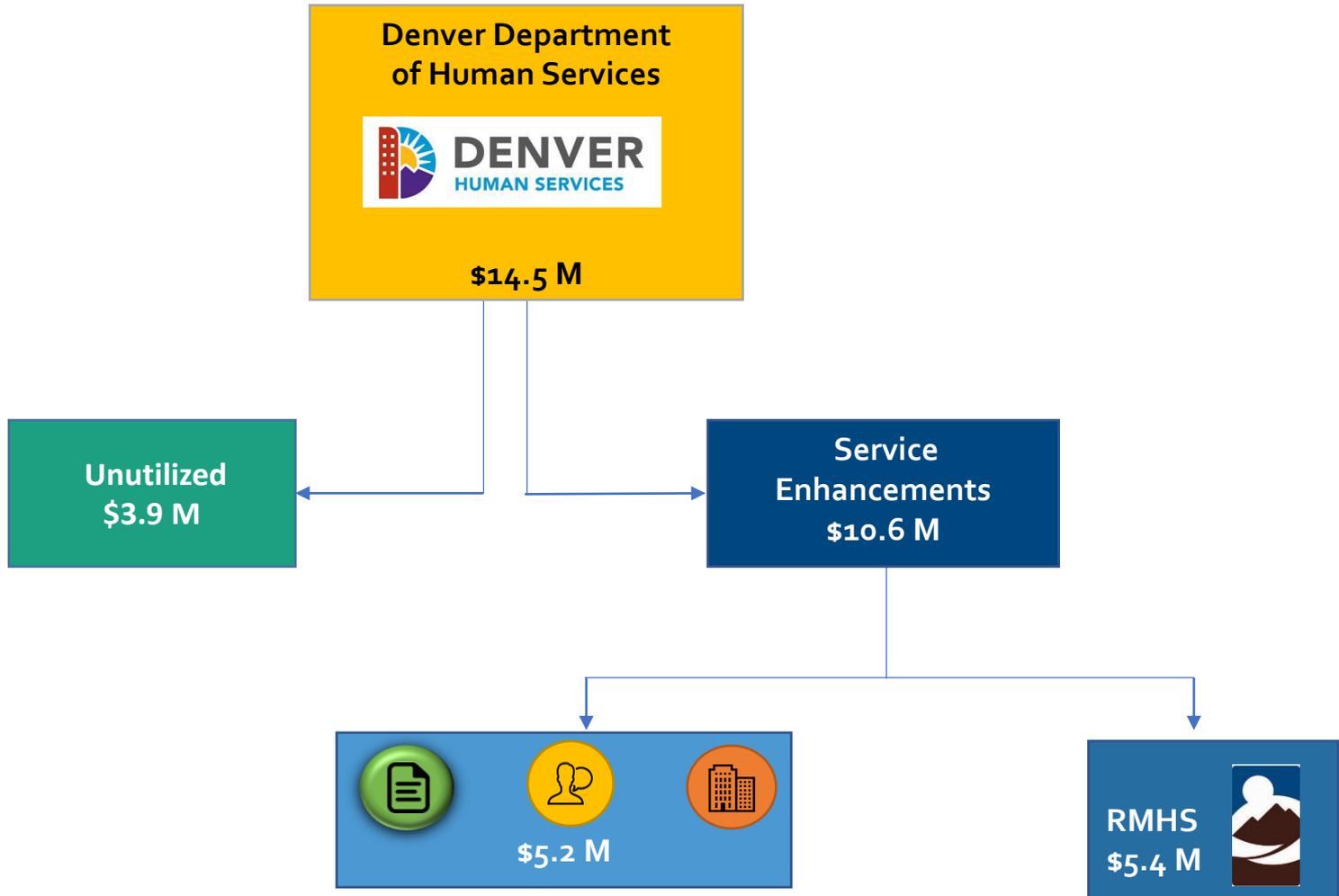


Services to Youth  
Ages 3 to 18  
\$.7 M



Services to Adults  
Age 18 and up  
\$2.8 M

# Mill Levy Summary



# Performance Outcomes & Stories

- More than 130 individuals and families received support for **housing stability** and home modifications so that they can remain safely in their homes
- Nearly 800 individuals with I/DD were successfully supported to learn and increase independence
  - Learning **trade skills** toward gainful employment
  - Increasing **cultural and artistic** exposure
  - Using **assistive technology**
  - Appropriately participating in **integrated yoga** classes
  - Improving **financial health**
  - Turning their interests into **entrepreneurial opportunities**

# Performance Outcomes & Stories

- Over 150 kindergarten children were served through a program using facilitated play. 90% of them improved in their **self-confidence, resiliency, and/or social skills**
- Individuals were supported to improve their **quality of life** through social and recreational opportunities
  - Nearly 300 individuals and caregivers can now access recreation centers throughout Denver
- Over 700 individuals have participated with our community partners in a variety of community engagement opportunities, including local day trips and overnight trips

# Performance Outcomes & Stories

- *\$165 for medical needs: Erik is in his 60's and had a foreign object lodged in his eye that needed to be removed. Medicare would not pay for all of the treatment and he does not have Medicaid.*
- *\$553 for housing stability: David is in his 30's and lives independently. He received an overpayment from Social Security and set up a repayment plan, but Social Security made an error and withheld his full check. As a result, he was unable to pay his rent or utilities that month.*
- *\$600 for medical needs: Lily is 4 years old and due to multiple medical complications is unable to regulate her own body temperature. In the extreme summer heat, Lily was extremely uncomfortable despite IV fluids and fans. Purchasing an air conditioning unit was beyond the family's means.*
- *\$1,131 for medical needs: Chad is 2 years old and his severe eczema interferes with his sleep, to be outdoors, even to move without pain and bleeding. After months of ineffective treatments, his family found eczema suits that provide relief. He can now sleep longer and has less skin irritation. He can even go with his family on neighborhood walks and to the park without severe discomfort.*

# Questions?

*Don't forget to write down your questions (or send an email to: [questions@rmhumanservices.org](mailto:questions@rmhumanservices.org))*

*We will answer questions later in our presentation as time allows.*

*The complete 2017 Annual Mill Levy Report is available on our website: [www.rmhumanservices.org/ml](http://www.rmhumanservices.org/ml)*

# Services Delivered by RMHS

RMHS departments providing mill levy funded services	2017 mill levy funding			
Early Intervention	\$762,427.00	}	<i>services to children</i>	
Family Services and Support	\$687,904.00			
Assessment and Consultation Team	\$1,030,781.00			
Life Essentials Provider Network	\$566,924.00	}	<i>services to (primarily) adults</i>	
Service Coordination	\$1,407,085.00			
Comprehensive Residential Services	\$238,558.00			
Behavioral Health	\$572,555.00			
Community Outreach and Communications	\$100,570.00			
<b>Total</b>	<b>\$5,366,804.00</b>			



## Family, Infant, and Toddler (FIT) Program

Laradon's FIT Program provides  
in-home therapists to children with developmental delays.

Ana Saucedo, Family Navigator

**Laradon's FIT program serves families with children from birth to age three who have a developmental disability or are identified as being at-risk for developmental delays.**



**The FIT program offers strengths based family-centered early intervention which includes home visits by professional therapists where families learn how to teach their children by modeling the staff's example.**

**The Family Navigator provides support for the families by connecting parents to resources, assisting families in enrolling their children in pre-school, and implementing Play-and-Learn groups twice a week.**



**The extra support provided to both the parents and children will result in numerous positive outcomes such as social-emotional development in young children which is critical to school readiness and children's long term success in school and in life.**

**The program also provides extra support to the parents by addressing their needs, and allowing the families to gain the opportunity to focus more on their children.**





## Self- Employment Educational Programs

Linda Anderson, Co Founder



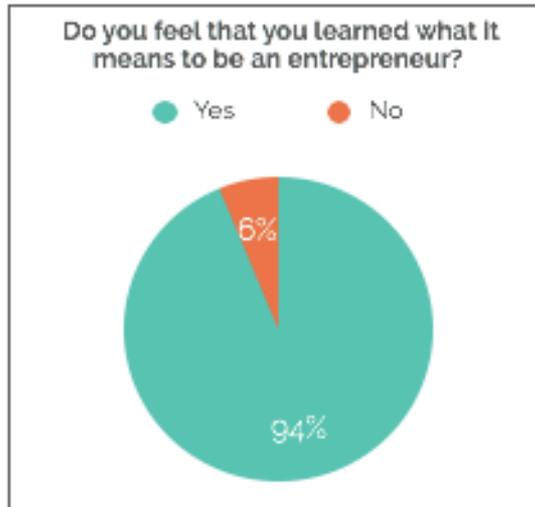
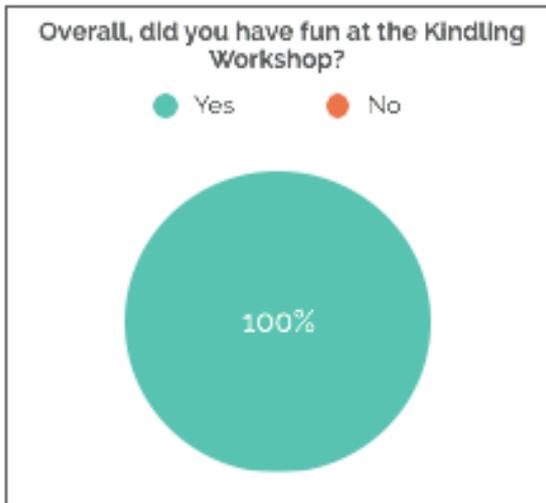
[CelebrateEDU.org](http://CelebrateEDU.org)

9 Workshops

# Kindling

WORKSHOP

140 Participants





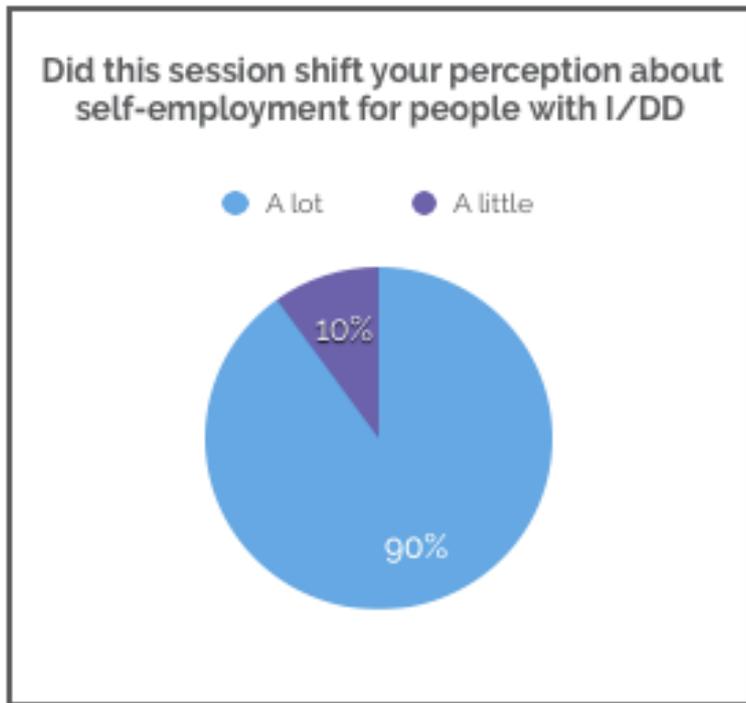
4 Trained Instructors



1 Student direct instruction

# Entrepreneur Education Information Session

15 Sessions  
205 Attendees



*Celebrate*  
EDU



# Supported Employment Collaborative

**PRESENTER: LINDSEY LEITH – GOODWILL  
INDUSTRIES OF DENVER**



**The Supported Employment Collaborative (SEC)  
is a collaborative partnership between  
Goodwill Industries of Denver and Jewish  
Family Service**

**The mission of the SEC is to narrow the employment gap for individuals with intellectual and developmental disabilities and decrease the number of unemployed individuals in the city and county of Denver.**



**WE PROVIDE THE FOLLOWING SERVICES TO ADULTS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES WHO ARE 18 YEARS OF AGE AND OLDER:**

**For the Program Participant:**

**Pre-Employment Assessment**  
**Business Conduct Training**  
**Pre-Employment Career Planning**  
**DVR Process Navigation Assistance**  
**Post-Hire Ongoing Support**

**For the Employer :**

**Job Candidate Readiness Training**  
**WOTC Information**  
**Ongoing Post-Hire Support Services**  
**503 Federal Contractor Obligations and Diversity Goals**  
**Organizational Sensitivity Training**

# SEC OUTCOMES AND IMPACT

The SEC goal is to serve 500 individuals and their families by June 30, 2018

Goodwill Industries of Denver and Jewish Family Service have served 194 I/DD individuals and their families since July 2017

Celebrate EDU provided Kindling Workshops to SEC program participants

The Financial Health Institute provided financial health classes to SEC program participants



**cfpd**

managing means protecting benefits  
1355 S. Colorado Blvd. Ste. #920  
Denver CO 80222



**Mission Supports**  
**Intake Line:**  
**720-772-5724**

**Mission Supports is a CFPD program**  
that serves those with Intellectual and Developmental disabilities and are experiencing,  
or at risk of homelessness in Denver.

*Presenter: Arnie Swenson*

Providing primary care needs (temporary housing and food) along with case management and system navigation for those who have intellectual and developmental disabilities and are experiencing homelessness, or at risk of homelessness, in order to connect them to permanent housing, appropriate disability specific services through RMHS, and natural resources.

**Find them  
& Serve them**



# Mission Supports is currently serving and seeking RMHS determination for 34 people

## Permanent Housing Needs:

- \* Independent Living (Single) 9
- \* Independent Living (w/ family or pets) **15+ 15 who are caregivers, parents, spouse & Children**
- \* Limited Supported Housing (on site assistance 24/7) 4
- \* **Intensive Supported Housing (onsite medication, behavioral & health/safety support) 6**

16 of those we are currently serving  
are applying for Social Security  
disability benefits.

23 Females

11 Males





### **Services Provided:**

- \* Wrap-around case management and system navigation 34
- \* Providing temporary housing 31
- \* Providing grocery funds 31
- \* Coordinating and paying for transportation 29
- \* Community Connection 7
- \* Representative Payee services 4
- \* Medical and adaptive equipment support 3
- \* Peer Support Group 12

Jewish Family Service of Colorado  
SHALOM Denver

Arts and Community  
Exploration Program

Heather Dawson, Program Manager

# Overview

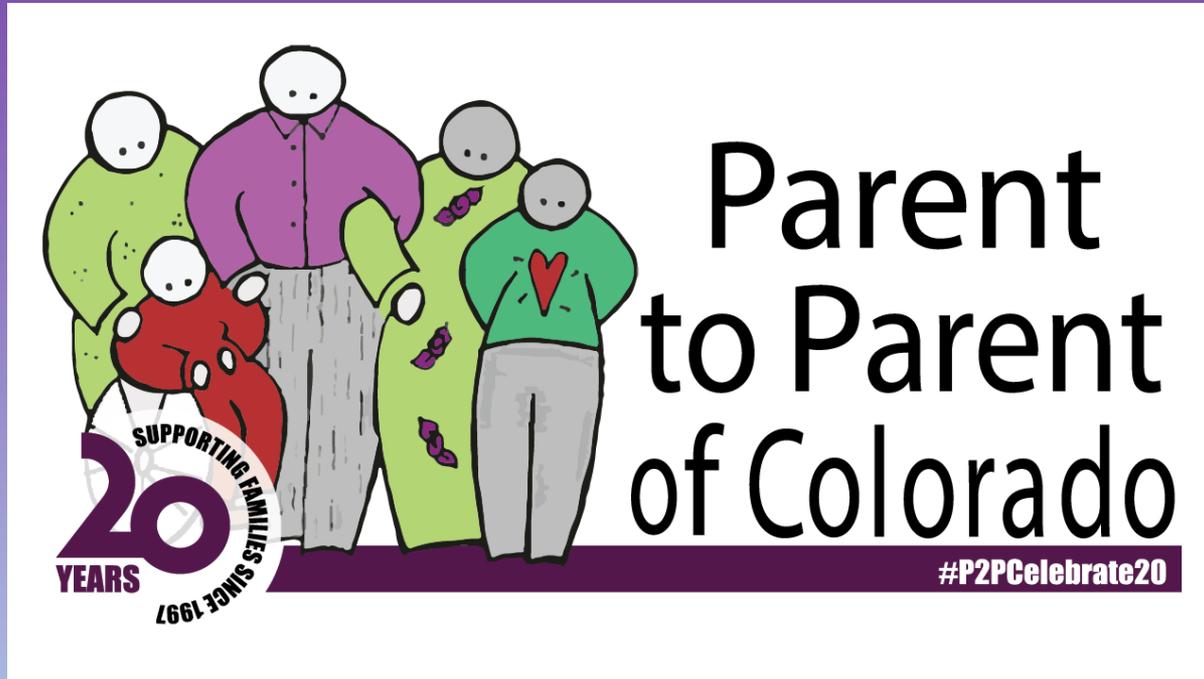
The ACE program is a vibrant therapeutic and creative arts, music, and culture-based program for adults with IDD..

# Outcomes/Impact

- Development of artistic skills
- Exposure to the general community
- Exposure to the art culture for 42 individuals
- Forty-seven individuals have been served

# Sammie's Masterpiece





We connect families of sons and daughters with disabilities and special health care needs to information and emotional support

## Parent to Parent Services:

- Online Parent Support Group
- Individual Matching to Trained Support Parents
- Information and Referral Services



Services in English & Spanish

Available 24/7/265

[www.p2p-co.org](http://www.p2p-co.org)

877-472-7201



# Mile High Connections Matter!

- Increasing the capacity to respond to parents who request a match by training additional volunteer Support Parents
- Translating our Support Parent training materials into Spanish
- Implementation of a data base solution that will create a more efficient & effective system to respond to match requests

# Anticipated Outcomes

## Short Term:

- 10 + additional Support Parents trained by June
- Materials translated into Spanish
- 5+ parents identified to pilot Spanish Support Parent training
- Outreach to RMHS service teams

## Long term:

- More Denver parents are connected to support
- Spanish speaking families can access trained Support Parents
- Community connections are strengthened
- Parents who receive emotional support are better able to cope with diagnoses and advocate for their child

